

MONITORING SENTIMENT FOR INTRA-EUROPEAN TRAVEL

Travel horizon: May 2024 – October 2024 | Wave 18th



WAVE 18 RESEARCH HIGHLIGHTS TRAVEL INTENTIONS

This report monitors sentiment and short-term plans for domestic and intra-European travel and is the **18th wave of a market research project**¹ which began in September 2020. The findings are drawn from data collected in April 2024 from individuals across 10 key European markets.

- 75% of Europeans plan to travel between May and October 2024, representing an increase of 3% compared to last year. Europeans over the age of 55 share the strongest travel sentiment (81%).
- Most Europeans plan to take at least one trip within the region (60%), and July and August are the most popular months (44%).
- As summer approaches, Europeans are increasingly drawn to Sun & Beach holidays (20%) and City Break trips (16%). Their most desired travel experiences include enjoying scenic beauties (19%), savouring local cuisine (17%), engaging with local cultures (15%), and admiring famous landmarks (15%).
- With the upcoming summer season, the desire for leisure travel rises to 74% (a 5% increase over summer 2023), while interest in business travel declines by 3%, reaching 12%.

WAVE 18 RESEARCH HIGHLIGHTS TRIP PLANNING

- 57% of Europeans plan multiple trips in the coming six months. Solo travellers (61%) and those travelling with their friends (58%) are the most likely to take two trips or more.
- Over half of travellers (52%) have already fully or partially booked their next trip. A significant 35% have chosen their destination but have not made any arrangements yet.
- 55% are choosing to fly to their next destination, marking a 5% increase compared to the same period last year. This figure represents the highest level since 2020. Meanwhile, the eco-friendlier options, like train or bus, are preferred by 13% of respondents.
- In terms of accommodation, hotels, being part of a chain or independent, remain the top choice for 56% of Europeans. Short-term rentals follow and maintain another significant market share (17%).
- In a turbulent world, safety (16%) is the foremost criterion for Europeans when selecting a travel destination, followed by pleasant weather (13%). Attractive deals (11%) and cost of living at the destination (8%) are also significant factors for European travellers to consider.
- The key digital tools for trip planning are search engines (23%), travel websites (21%) and online maps (16%). Despite the hype, the share of Europeans using generative AI tools and AI-based apps for trip planning is currently only 4%.

WAVE 18 RESEARCH HIGHLIGHTS

- High inflation (22%) and personal financial situations (17%) continue to be the primary concerns for Europeans. Worries about the conflicts in Ukraine (12%) and the Middle East (10%) follow.
- To manage increasing travel costs, Europeans are adopting several strategies, including opting for off-season trips (17%), selecting more budget-friendly destinations (13%), and booking trips well in advance (12%). Additionally, while at their destination, travellers are cutting back on shopping (19%), choosing more affordable accommodation options (15%), and dining at less expensive restaurants (15%).
- 74% of Europeans adapt their travel behaviour to the climate crisis, mainly by avoiding extreme temperatures (17%), seeking destinations with more stable weather conditions (15%), and monitoring weather forecasts (15%) before finalising plans.



WAVE 18 RECOMMENDATIONS FOR DESTINATIONS

- Europeans aged over 55 are the keenest to travel during this spring and summer. Destinations aiming to attract this group should promote Culture & Heritage (35%), Coast & Sea (30%), and Nature & Outdoors (29%) trips, which they recognise as most attractive.
- Safety is a top priority for Europeans. Destinations with a strong reputation for safety (as evidenced by other visitors) or proactive measures should emphasise this in their messaging. Safety is particularly important for a third of travellers over the age of 55.



WAVE 18 RECOMMENDATIONS FOR DESTINATIONS

- Compared to other travellers, Sun & Beach travellers cite more often worries about high trip costs (52%) and personal finances (37%). This is a prime opportunity for affordable accommodation providers, travel agencies, and budget-conscious destinations to promote their value-for-money proposition, offering travellers the opportunity to enjoy the summer sun without breaking the bank.
- Nearly half (48%) of Europeans have not yet booked their next trip. People over the age of 55 and those looking for city breaks are among the least decisive, with 61% and 57%, respectively, yet to book. Destinations and businesses seeking to attract more travellers and maximise revenue should focus their marketing efforts on these two groups.
- With financial worries persisting, Europeans are trying to limit costs at the destination. Restaurants and cafes can offer and promote fixed-price set menus – or even pre-packed picnic baskets for travellers who prefer self-catering.

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Reading the data

Wave 18

1. Dates on the graphs refer to the following data collection periods for each research wave:

	<u>Wave 14</u>	Wave 15	<u>Wave 16</u>	<u>Wave 17</u>	<u>Wave 18</u>
Survey dates	15-29 Dec '22	1-7 March '23	8 May-4 June '23*	11-26 Sept '23	2-17 April '24

2. To present Wave 18 timings in which respondents are 'most likely to take their next trip', the following time periods should be used as a reference:

- In 1-2 months: May-June 2024
- In 3-4 months: July-August 2024
- In 5-6 months: September-October 2024

3. To present data and insights, the following distinct groups have been analysed:

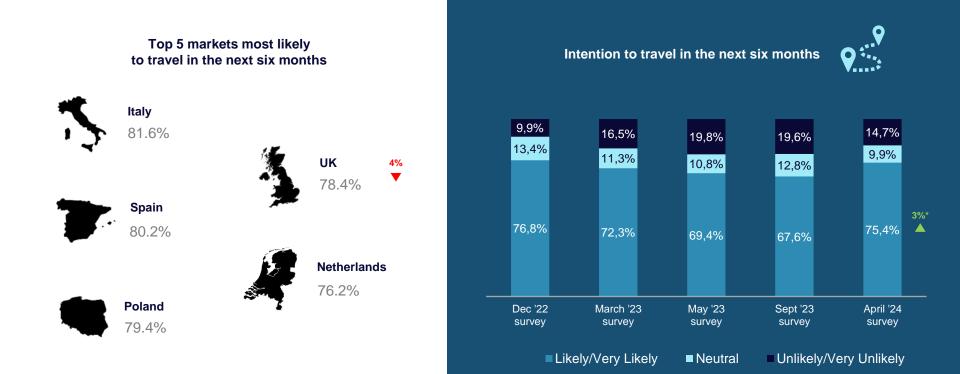
- Total respondents: 5,859
- · Respondents most likely to travel in the next 6 months: 4,419
- Respondents planning to travel internationally within Europe (not necessarily in the next 6 months): 4,583
- 4. Significant changes between current and previous waves are calculated on a 2.5% significance level. Statistically significant differences are marked using the following symbols:
 - Increasing \blacktriangle , decreasing \blacktriangledown
 - Numbers next to the arrows reflect the actual change in the share of respondents selecting a specific response between current and previous waves

6. All data and insights refer to domestic and intra-European travel, unless otherwise stated.

Fieldwork for Wave 18 was conducted prior to Iran's attack on Israel on April 13th, 2024

TRAVEL PLANS

European travel intentions surge: a 3% increase in planned trips between May and October 2024

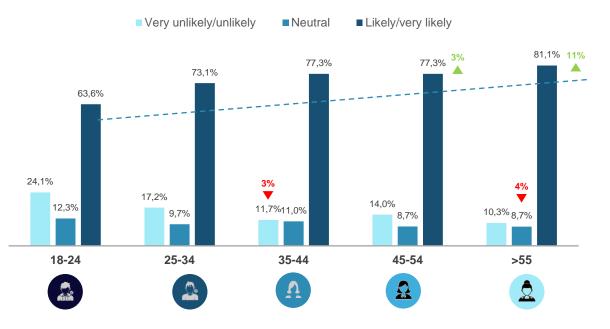


Q8. Do you plan to take an overnight trip domestically or within Europe in the next 6 months, either for personal or professional purposes?

10

Travel sentiment for this spring and summer is higher among those aged 35+. 4 out of 5 Europeans over the age of 55 plan to travel (+11%)

Intention to travel in the next six months by age group



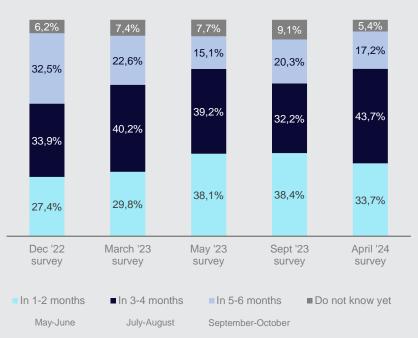
* Statistically significant difference vs a year ago (March 2023)

Q8. Do you plan to take an overnight trip domestically or within Europe in the next 6 months, either for personal or professional purposes?

11 Q6. What criteria will play the most important role in choosing your next holiday destination?

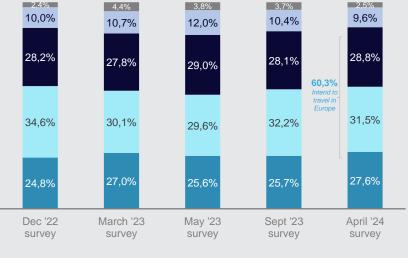


60% of Europeans are planning to travel within Europe. July and August are the preferred travel months for a large share (44%) of them



When will Europeans travel next?

Where will Europeans travel within the next 6 months?



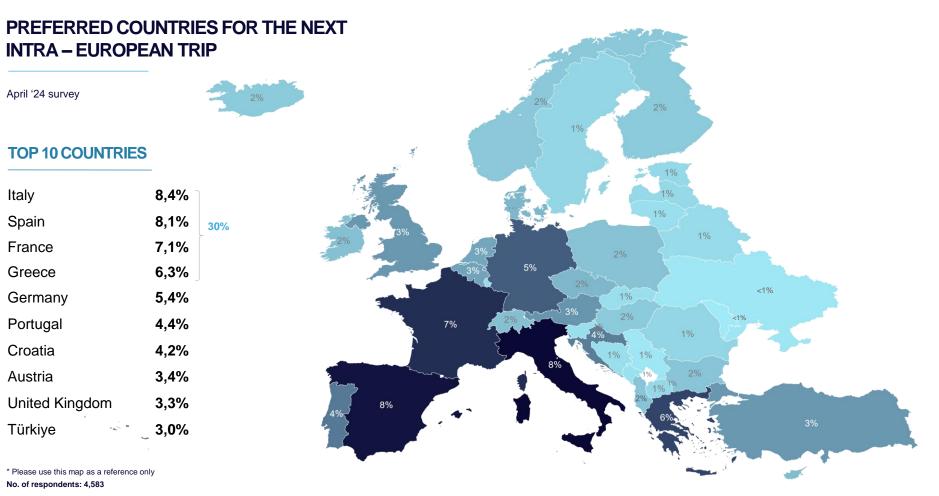
Within my country

To a non-neighbouring European countryDo not know yet

To a neighbouring countryTo destinations outside Europe

Q12. Where do you plan to travel in the next 6 months?

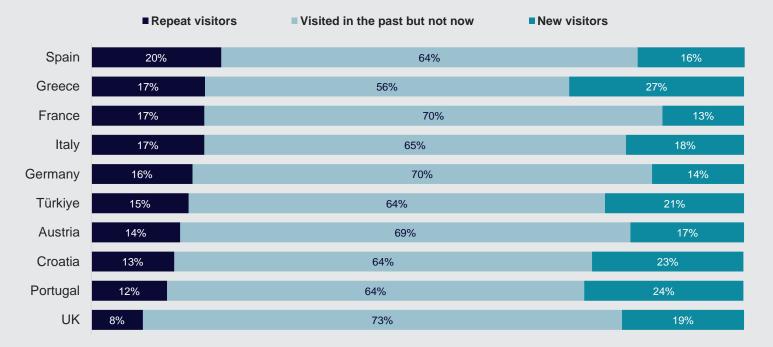
Q11. When are you most likely to go on your next trip either in your country or within Europe?



13 Q13. To which country(ies) do you plan to travel next?

Spain attracts the highest number of repeat visitors, followed by Greece, Italy and France. Greece, Portugal and Croatia will host more new visitors than other destinations this spring and summer.

Destination focus: past and future visitors per destination (top-10 destinations)

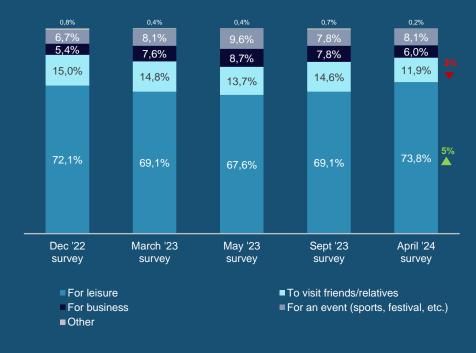


Q1. Which European countries have you visited in the past three years (2022-2023-24)? ¹⁴ Q13. To which country(ies) do you plan to travel next? Total No. of cases: 7,188

NOTE: The sample includes respondents with past experience or future intentions to visit the destinations. It excludes domestic travellers. Most Europeans plan leisure trips over the next months, while sentiment for business trips remains sluggish



Purpose of travel for respondents most likely to travel in the next six months



Q10. For what reason are you most likely to travel within Europe next?

¹⁵ Results for business trip per country are indicative due to small sample bases

As summer draws near, Europeans' desire for Sun & Beach trips prevails. City Breaks and Cultural trips follow. Travellers look forward to enjoying the nature, gastronomy and culture of European destinations



POPULAR TYPE OF TRIPS AND EXPERIENCES

Travel horizon: May 2024-October 2024

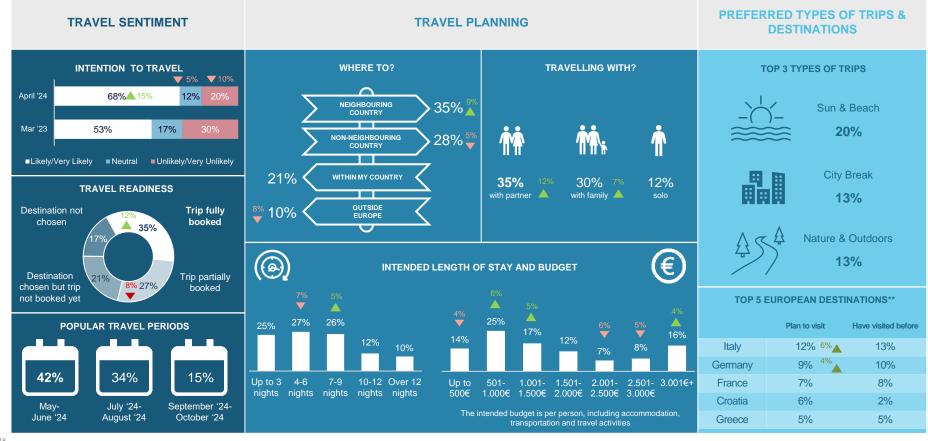
	-` ````	<u>_</u>	Щ Я		1		Â	55
	Sun &	Beach	City B	Break	Culture &	& Heritage	Nature &	Outdoors
AGE GROUPS MOST INTERESTED IN THIS TYPE OF TRIP	27% >55	20% 45-54	26% >55	25% 25-34	37% >55	23% 45-54	30% >55	21% 35-44
MOST COMMON LENGTH OF STAY & BUDGET	33% 7-9 nights 25% 4-6 nights	27% 500-1000 € 24% 1001-1500 €	49% 4-6 nights 30% Up to 3 nights	35% 500-1000 € 21% Up to 500 €	45% 4-6 nights 24% 7-9 nights	26% 500-1000 € 24% 1001-1500 €	37% 4-6 nights 22% 7-9 nights	32% 500-1000 <i>€</i> 20% 1001-1500 <i>€</i>
TOP 4 EXPERIENCES TO TRY			20% Sightseeir 18% Dive into I 17% Gastronor 15% Learn abo	local culture mic experiences	22% Learn at 18% Sightsee 18% Dive into 15% Gastrone	eing	14% Dive into	mic experiences

17 Analysis of preferred type of leisure trip by age, length of stay, budget and types of experiences

SNAPSHOT: AUSTRIAN TRAVEL PLANS

Travel horizon: May 2024-October 2024





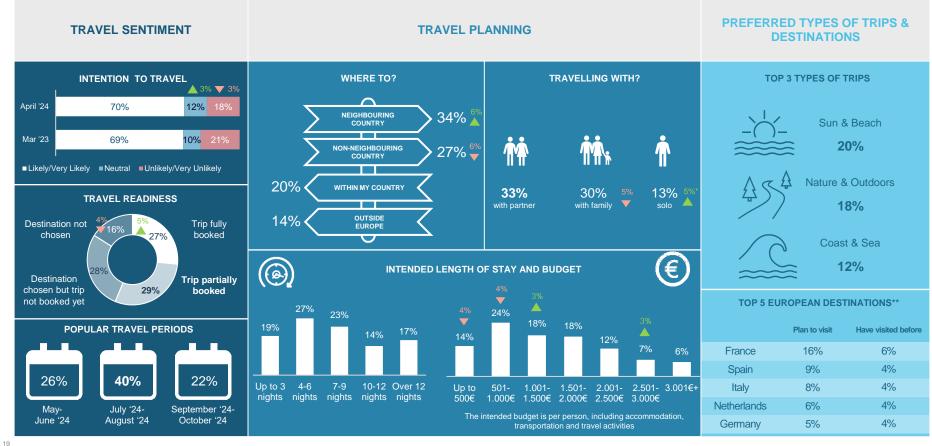
 18 * Significant increase \blacktriangle or decrease \blacktriangledown vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: BELGIAN TRAVEL PLANS

Travel horizon: May 2024-October 2024





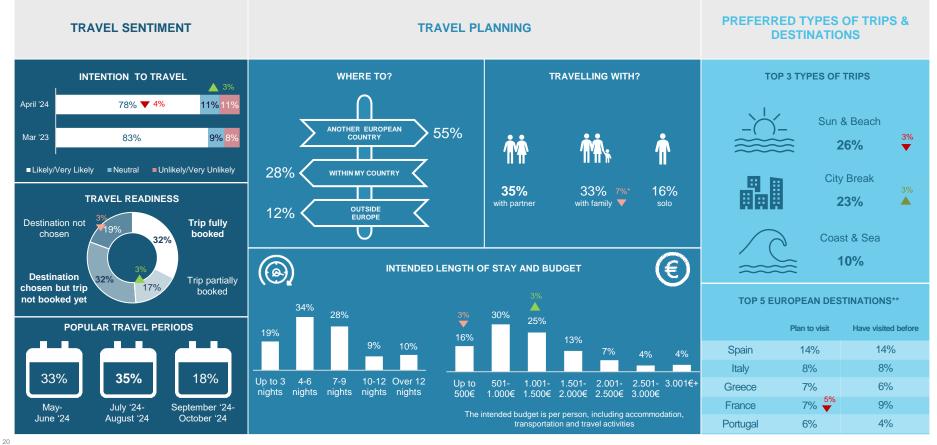
* Significant increase or decrease vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: BRITISH TRAVEL PLANS

Travel horizon: May 2024-October 2024





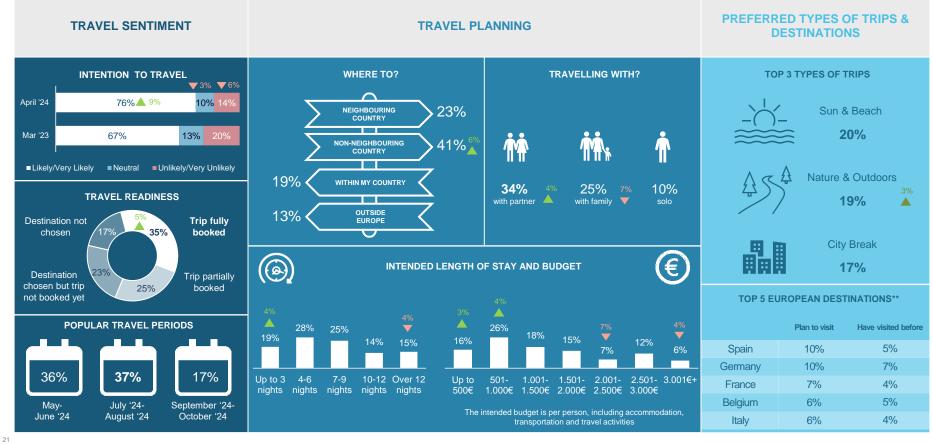
* Significant increase A or decrease vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: DUTCH TRAVEL PLANS

Travel horizon: May 2024-October 2024





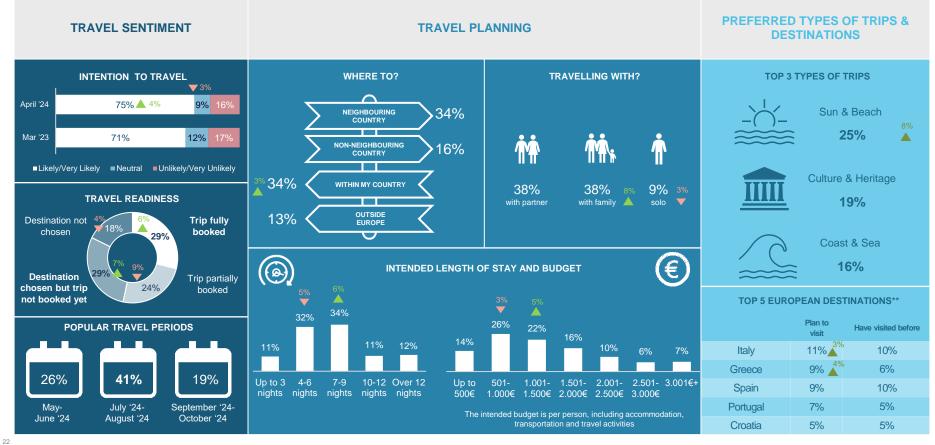
* Significant increase A or decrease vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: FRENCH TRAVEL PLANS

Travel horizon: May 2024-October 2024



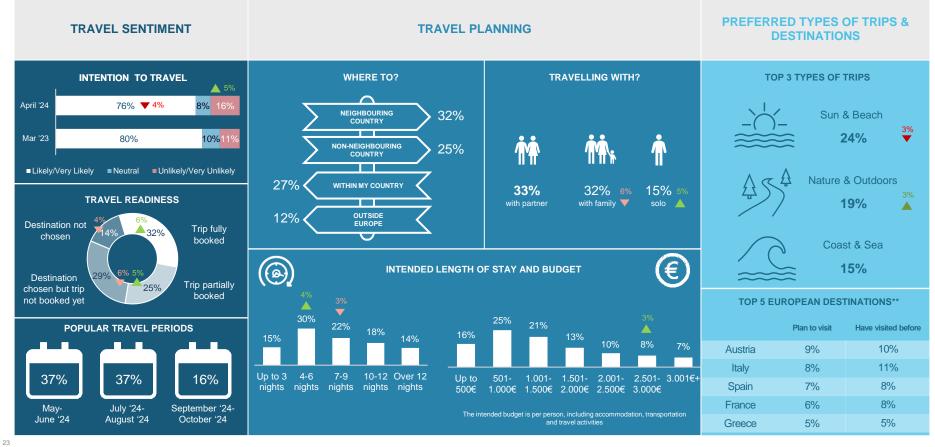


* Significant increase 📥 or decrease 🔻 vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: GERMAN TRAVEL PLANS Travel horizon: May 2024-October 2024

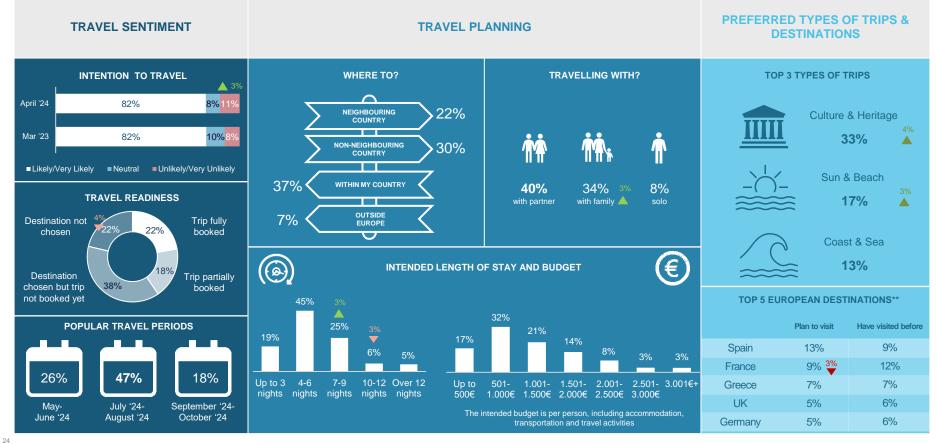




* Significant increase 📥 or decrease 🔻 vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: ITALIAN TRAVEL PLANS Travel horizon: May 2024-October 2024 15



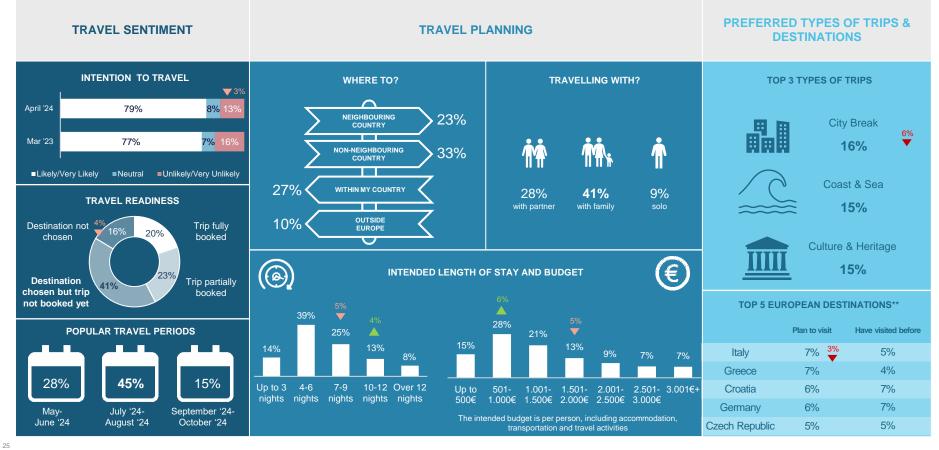
* Significant increase 📥 or decrease 🔻 vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: POLISH TRAVEL PLANS

Travel horizon: May 2024-October 2024





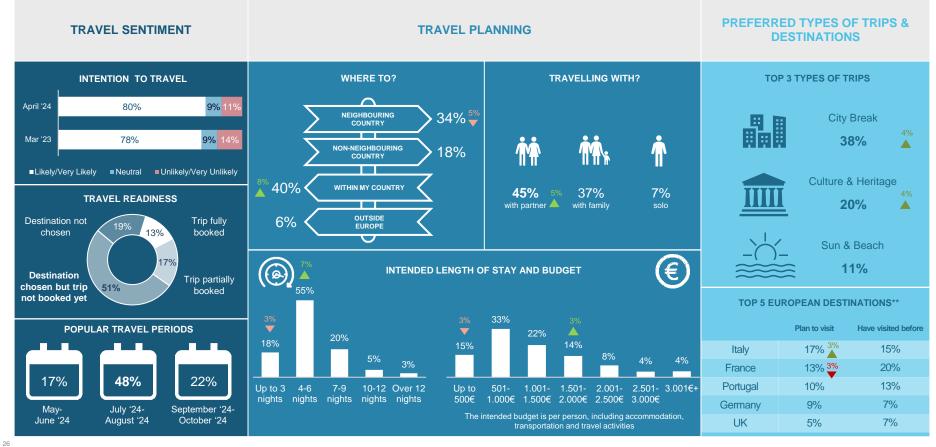
* Significant increase 📥 or decrease 🔻 vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: SPANISH TRAVEL PLANS

Travel horizon: May 2024-October 2024



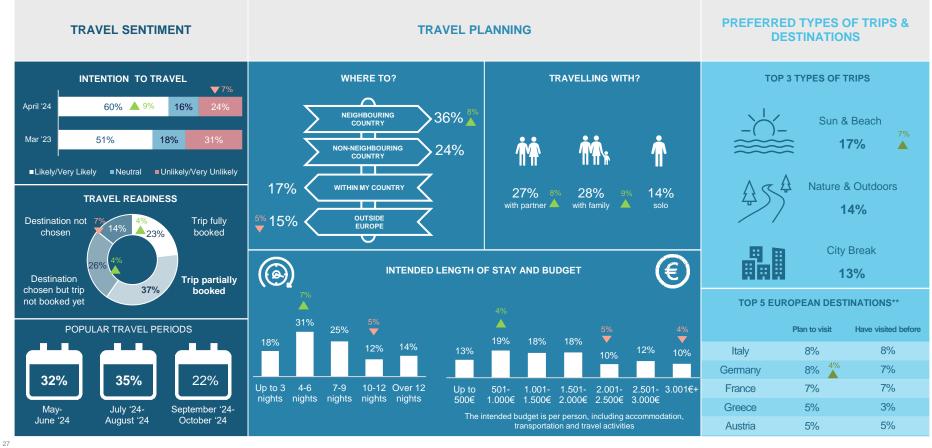


* Significant increase 📥 or decrease 🔻 vs the same time last year

** Based on total sample, without reference to domestic trips

SNAPSHOT: SWISS TRAVEL PLANS Travel horizon: May 2024-October 2024



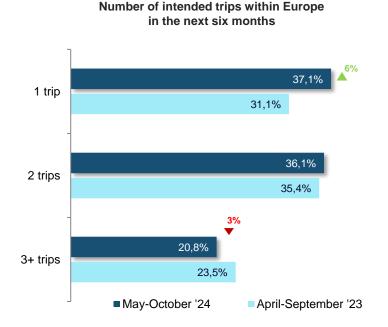


* Significant increase 📥 or decrease 🔻 vs the same time last year

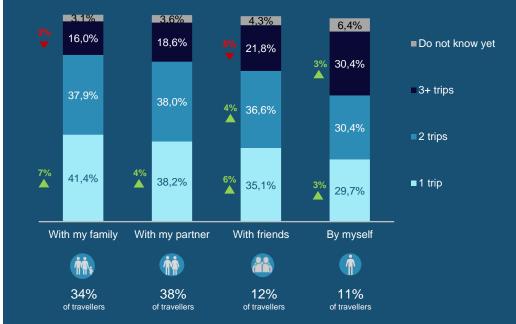
** Based on total sample, without reference to domestic trips

PLANNING THE DETAILS

57% of Europeans plan to travel multiple times between May and October. Solo travellers and those travelling with their friends are the most likely to take numerous trips



Number of intended trips within Europe by preferred travel companion (top 4)



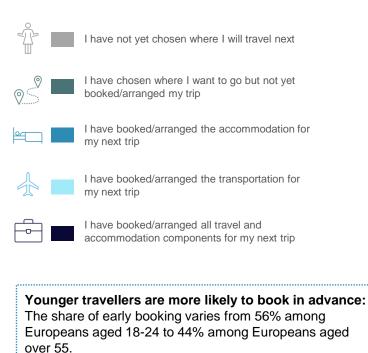
Q9. How many trips do you plan to take in the next 6 months, within Europe? ²⁹ * Statistically significant difference vs a year ago (March 2023)

* Statistically significant difference vs a year ago (March 2023)

As the peak travel season approaches, more Europeans make advanced bookings for their trip(s)

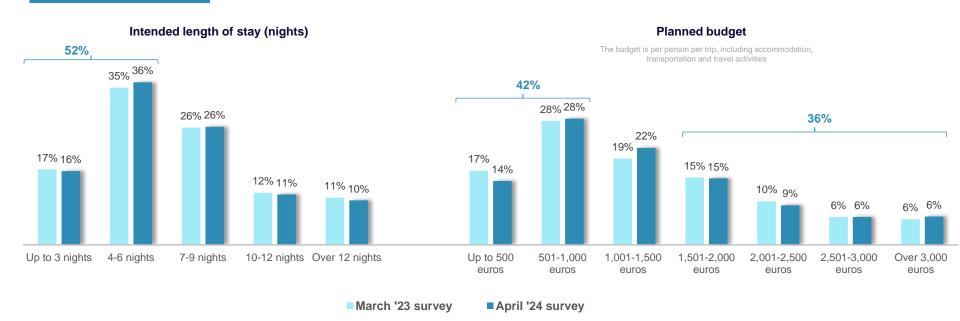
28,9% 34.5% 32.5% 37,1% 38,4% 13,5% 12.4% --12.5% 10.3% 12.5% 13,1% 9,9% 10,5% 9,6% -56% 10.8% 52% 52% -45% 44% 30,1% 29,7% 28,5% 24,5% 21.9% Dec '22 March '23 May '23 Sept '23 April '24 survey survey survey survey survey

Planning status for the next trip



30 Q23. Please select a response which best describes the planning for your next trip:

52% of Europeans are planning trips lasting up to 6 nights, with a budget of 500-1,000 euros, which remains consistent with the figures from a year ago



Although Sun & Beach travellers intend to stay longer, the planned budget is similar to other types of trips: 33% of travellers planning a Sun & Beach trip are likely to stay for 7-9 nights at the destination (vs. 26% of all travellers). Yet, the share of beach holidaymakers with a budget of 500-1,000 euros is 28% - similar to all other travellers.

Q19. How much do you intend to spend on your next overnight trip (per person, including accommodation, transportation and travel activities)?

Q18. What would be the length of your next overnight trip?

BUDGET ALLOCATION BY TRIP LENGTH

The budget is per person per trip, including accommodation, transportation and travel activities

	< 3 nights	4-6 nights	7-9 nights
< 500 euros	38%	13%	7%
501 - 1,000 euros	32%	37%	23%
1,001 - 1,500 euros	9%	24%	27%
1,501 - 2,000 euros	7%	13%	18%
2,001 - 2,500 euros	5%	7%	10%

Looking for high-value travellers?

Europeans spending over 1,500 euros on their next trip are most likely to opt for yachting and sailing (60%), embark on a cruise (51%), or take a culinary trip (50%).

No. of respondents: 4,419

32

Q18. What would be the length of your next overnight trip?

Q19. How much do you intend to spend on your next overnight trip (per person, including accommodation, transportation and travel activities)?



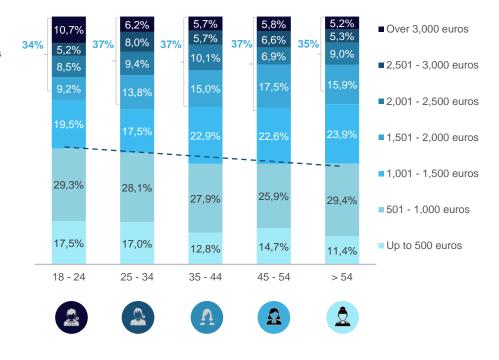
Mature Europeans, over the age of 55, are the most likely to take longer trips and spend over 1,000 euros

6.3% 7,2% 11,0% 10,2% 13,4% 9,1% 10,6% Over 12 nights 11.6% 10.7% 12.9% 53% 25,7% 27,9% 23,7% 10-12 nights 26.7% 26,7% 7-9 nights 37.5% 35,8% 38,9% 34,6% 34.9% 4-6 nights 21,3% 18,8% Up to 3 nights 17,0% 15,5% 12,1% 18 - 24 45 - 54 25 - 34 35 - 44 > 54 \mathcal{Q} <u>_</u> •

Intended length of stay (nights)

Envisaged budget

The budget is per person per trip, including accommodation, transportation and travel activities

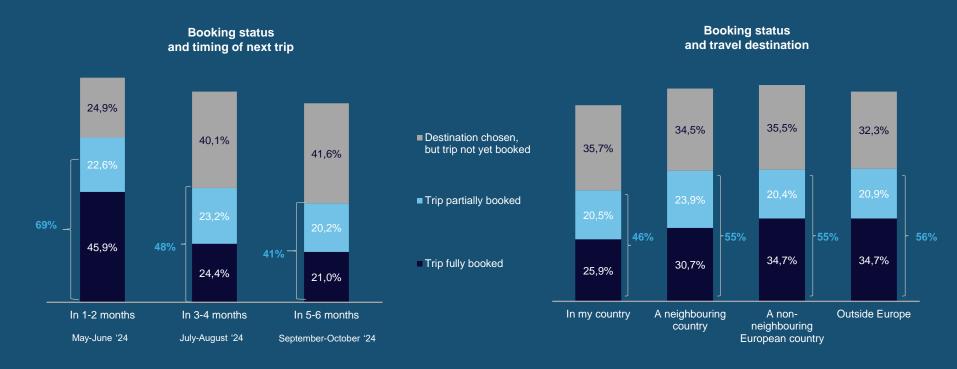


Q18. What would be the length of your next overnight trip?

33

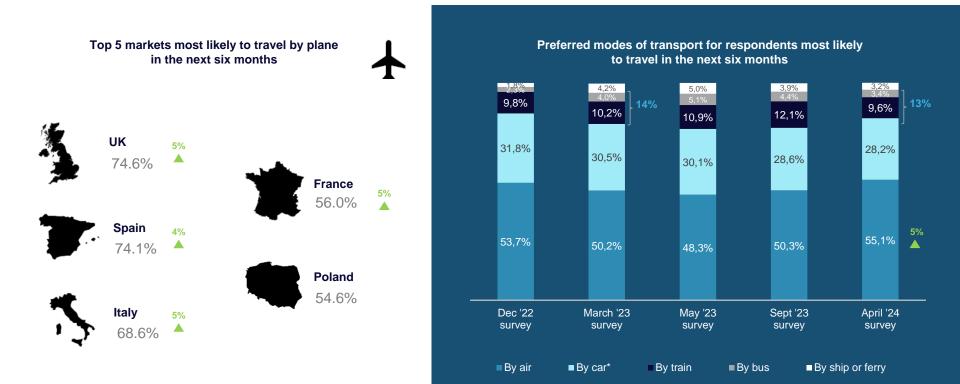
Q19. How much do you intend to spend on your next overnight trip (per person, including accommodation, transportation and travel activities)?

48% of Europeans have already booked their trip for the coming summer. Travellers heading for domestic trips are the least likely to pre-book.



April '24 survey

Europeans' intentions to fly hit 2020 highs - more than 1 in 2 people consider taking a plane to reach their next destination. Travelling by car remains the second most popular option for travelling within the region.



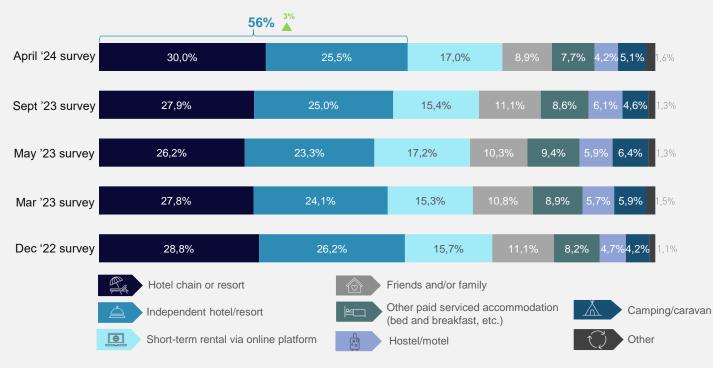
Statistically significant difference vs a year ago (March 2023)

*Up to September '23, 'By car' was recorded as two separate answers (own vs. rented)

No. of respondents: 4,419

Q14. Which of the following modes of transport would you most consider using during your next trip within Europe? Hotels are the preferred accommodation for 56% of Europeans during the upcoming travel season, followed by short-term rentals (17%)

Preferred type of accommodation for respondents most likely to travel in the next 6 months

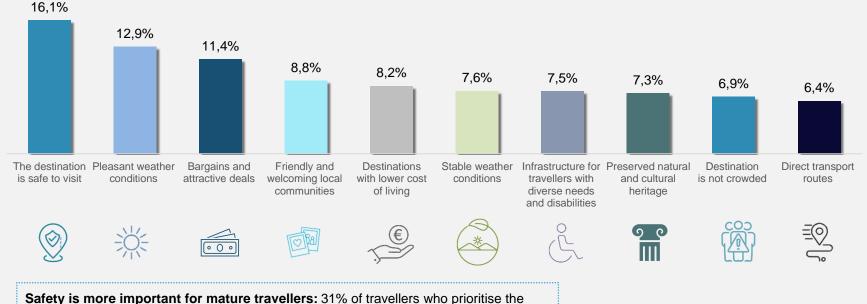


Europeans aged 18-34 are more likely to stay in shortterm rentals (21% vs. 15% among older age groups); travellers aged over 35 are more likely to opt for a hotel (56% vs. 46% among younger age groups).

Q15. Which of the following types of accommodation would you most consider staying at during your next trip within Europe? *No statistically significant difference vs a year ago (March 2023) 36

Amidst geopolitical tensions, destination' safety is a prime consideration among 16% of European travellers. Another 13% prioritise the weather conditions.

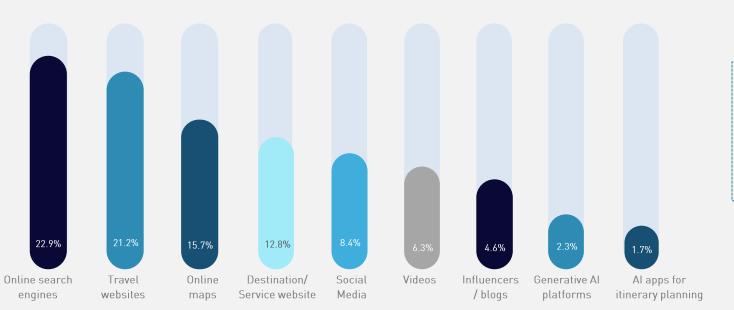
Top 10 criteria for choosing the next travel destination*



destination's safety are over the age of 55, vs. only 12% among travellers aged 18-24.

* Statistically significant difference vs a year ago (March 2023)

Q6. What criteria will play the most important role in choosing your next holiday destination? ³⁷ * This question was changed from W18 onwards European travellers mainly rely on search engines and travel websites for their trip planning. Al tools have a limited reach yet, and only 4% use them.



Preferred digital tools for planning next trip

Preferences by generation

Travellers aged 18-34 favour audiovisual, personalised content, on SoMe, YouTube videos or by travel bloggers (29% vs 12% of travellers aged 55+). Mature travellers use search engines and websites more (78%, vs. 64% of 18-24). **EUROPEANS' TRIP PLANNING PATTERNS, ACCORDING TO INCOME**

Travel horizon: May 2024-October 2024

39

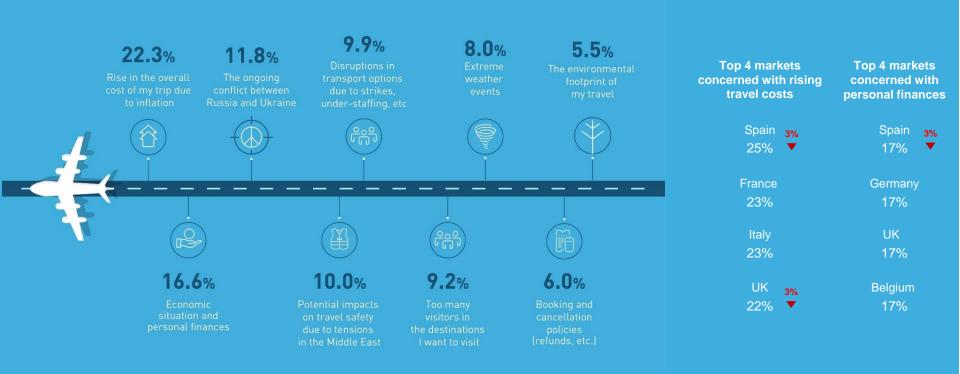
	€	€€	€€€
	Low	Mid	High
TRAVEL INTENTIONS	72% intend to travel	76% intend to travel	82% intend to travel
NUMBER OF TRIPS	37% 1 trip	34% 1 trip	27% 1 trip
	47% 2+ trips	55% 2+ trips	65% 2+ trips
PREFERRED TYPE	19% Sun & Beach	21% Sun & Beach	18% Sun & Beach
OF HOLYDAY	15% Culture & Heritage	15% City Break	14% Culture & Heritage
LENGTH OF STAY AT THE	18% up to 3 nights 82% 4+ nights	16% up to 3 nights	19% up to 3 nights
DESTINATION		88% 4+ nights	82% 4+ nights
AVAILABLE BUDGET	50% up to 1.000 €	39% up to 1.000 €	28% up to 1.000 €
(per person)	50% 1.000+ €	60% 1.000+ €	72% 1.000+ €

Analysis of is based on the sample's sociodemographic data; actual amounts cannot be provided, since household incomes are different in each market Low: 2,322, Mid: 2,102, High: 1,089

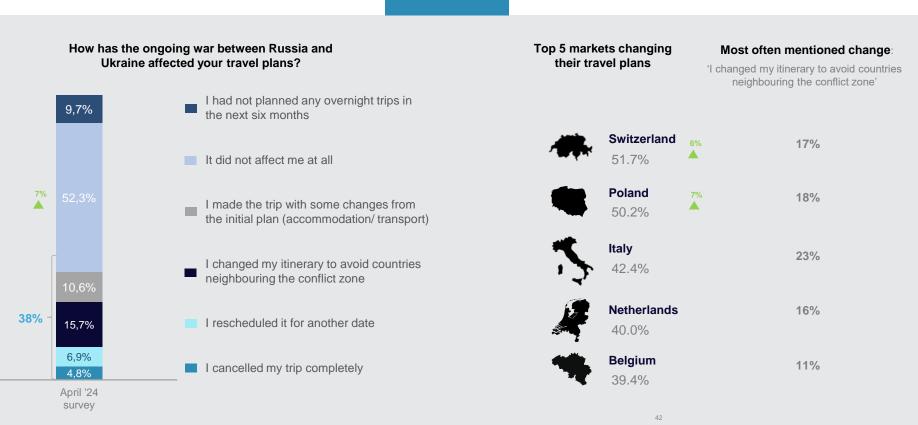
TRAVEL GONCERNS

WHAT DO EUROPEAN TRAVELLERS WORRY ABOUT?

Inflation and personal finances are once again the leading concerns for 39% of Europeans, while growing geopolitical conflicts worry another 22% of them



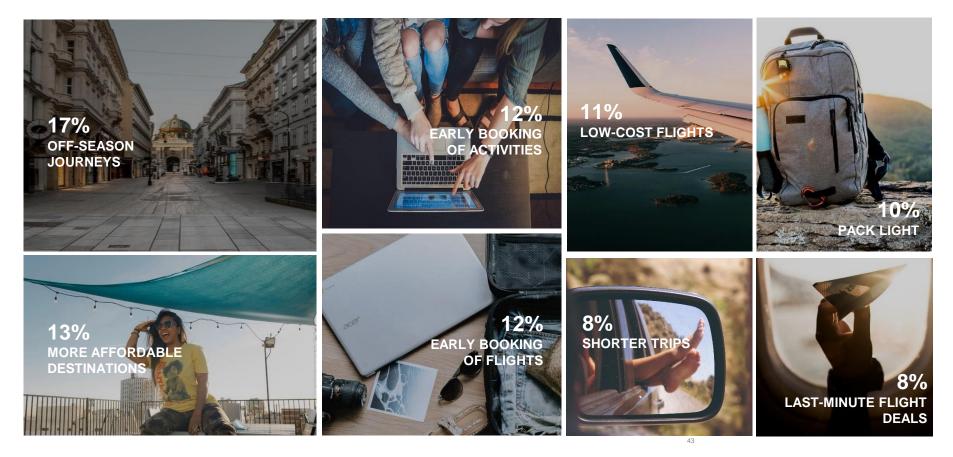
More than half of Europeans are continuing with their travel plans, despite the ongoing war in Ukraine.



42 Q3. How has the ongoing war between Russia and Ukraine affected your plans to travel within Europe in the next 6 months?

* Statistically significant difference vs a year ago (March 2023)

EUROPEANS ARE ADAPTING TRAVEL PREFERENCES PRIOR TO REACHING THEIR DESTINATIONS Off-season trips, affordable destinations, and early bookings are the most common coping strategies



THE IN-DESTINATION BEHAVIOUR IS CHANGING TOO, TO FIT WITH TIGHTER BUDGETS Less shopping, affordable accommodation, and meals top Europeans' cost-cutting options



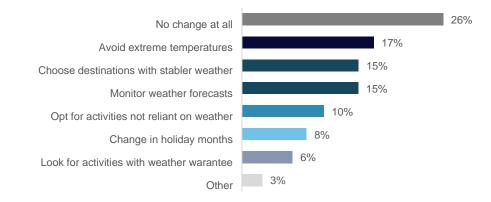
⁴⁴ Q22. In the context of inflation and rising costs of travel, which of the following travel behaviours are you most likely to adopt during your next vacation?



Europeans adjusting travel habits according to changing climate

When questioned about adjusting their travel behaviours due to the changing climate, a quarter of surveyed Europeans indicated they maintain their current habits, while another large proportion have begun adopting some new practices. 17% of respondents shared that they avoid destinations where temperatures can soar to extremes. 47% seek some form of weather reassurance by opting for stable weather destinations, monitoring weather forecasts, or choosing weather-independent activities. Additionally, a smaller percentage shifts their travel timing, while very few prioritise travel services that offer weather guarantees.

Important: Future research waves will provide a better understanding of how these trends evolve.



Effect of the changing climate on travel habits

NEW QUESTION. Q24. How has the changing climate (heavy rains, heatwaves, wildfires, lack of snow, etc.) have been influencing your travel habits? No. of respondents: 5,859

METHODOLOGICAL ANNEX

METHODOLOGICAL DETAILS THE SURVEY

• The report is the result of online market research of Europeans who took at least two overnight trips during the last three years (2021-2023/24)

- · Distribution/data collection period:
 - Wave 15: 1-7 March 2023; sample = 6,000 / Wave 16: 8 May-4 June 2023; sample = 6,002 / Wave 17: 11 -26 September 2023; sample = 5,993 / Wave 18: 2-17 April 2024; sample = 5,859
 - Countries: Germany, United Kingdom, France, Netherlands, Italy, Belgium, Switzerland, Spain, Poland and Austria
 - Languages: English, French, German, Italian, Spanish, Polish and Dutch
- Research themes examined: travel personas (one question), travel concerns and impact of external shocks on travel (eight questions), and travel intentions, preferences and trip planning (fourteen questions)
- 45% of the Wave 18 survey respondents are male and 55% are female. Sample size and age groups are listed below:

	Country									Total		
		UK	IT	ES	АТ	FR	DE	PL	BE	СН	NL	Total
Age	18 - 24	88	70	44	130	96	92	56	89	68	136	869
	25 - 34	136	112	73	142	128	152	106	121	85	173	1,228
	35 - 44	126	134	103	77	140	150	120	73	76	64	1,063
	45 - 54	138	168	105	82	146	168	92	99	70	61	1,129
	≥55	262	266	175	69	240	188	126	118	60	66	1,570
Total		750	750	500	500	750	750	500	500	359	500	5,859

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Study on Monitoring Sentiment for Intra-European Travel

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Data sources: This report is based on research conducted by MINDHAUS (<u>www.mindhaus.gr</u>) and should be interpreted by users according to their needs.

Please note that while every possible effort has been made to ensure the data in this report is accurate, it is not possible to eliminate every margin of error.

Published by the European Travel Commission

Rue du Marché aux Herbes, 61, 1000 Brussels, Belgium Website: www.etc-corporate.org Email: <u>info@visiteurope.com</u>

ISBN No: 978-92-95107-70-0

Cover photo: Shutterstock, ID: 1360233860, Jacob Lund

Design: MINDHAUS



This project is co-funded by the European Union.

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